# Warren County, Fowa



## COMMUNITY HEALTH NEEDS ASSESSMENT & HEALTH IMPROVEMENT PLAN

2015



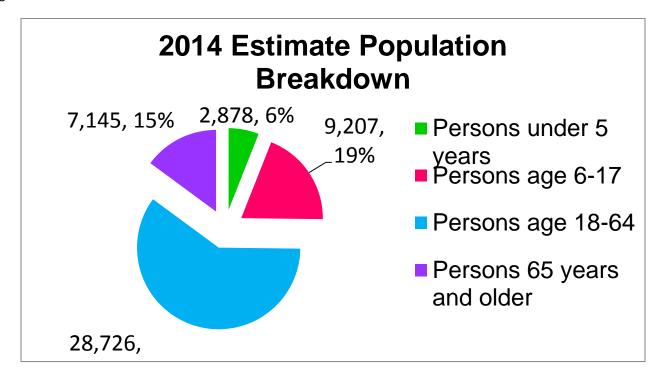
Warren County Health Services

PREVENT, PROMOTE, PROTECT

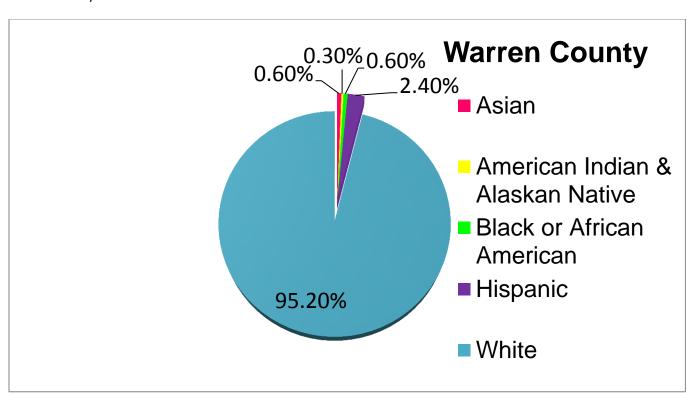
Completed: February 2016



Warren County is a county in south central lowa with a population of 47,956. The following chart shows the population by age breakdown.



95.2% of the population in Warren County is Caucasian/White. The following chart demonstrates the racial breakdown of Warren County:





Warren County ranked 42/99 counties for Quality of Life. Our county reports having increased poor physical health days (3.3/30 days) than the average Iowan (2.8/30 days), we have a slightly elevated low birth weight when compared to the rest of Iowa and we are more physically inactive (28%) compared to the average Iowan (24%). 96% of our high school population graduate compared to 89% across Iowa and we have a slightly decreased rate of unemployment (4.4%) than the average in Iowa (4.6%).

We utilized various sources for information about our great county. Some of these resources included:

County Health Rankings (<a href="http://www.countyhealthrankings.org/app/lowa/2015/warren/county/outcomes">http://www.countyhealthrankings.org/app/lowa/2015/warren/county/outcomes</a>), BRFSS (<a href="http://vizhub.healthdata.org/us-health-map/">http://vizhub.healthdata.org/us-health-map/</a>),

CHSI (<a href="http://wwwn.cdc.gov/CommunityHealth/profile/AssociateIndicatorProfile/IA/Warren/310013/310014">http://wwwn.cdc.gov/CommunityHealth/profile/AssociateIndicatorProfile/IA/Warren/310013/310014</a>) (<a href="http://wwwn.cdc.gov/CommunityHealth/profile/currentprofile/IA/Warren/">http://wwwn.cdc.gov/CommunityHealth/profile/currentprofile/IA/Warren/</a>)

The State Data Center of Iowa (<a href="http://www.iowadatacenter.org/browse/counties.html#PopulationbyCounty">http://www.iowadatacenter.org/browse/counties.html#PopulationbyCounty</a>)
The United States Census Bureau (<a href="http://quickfacts.census.gov/qfd/states/19/19181.html">http://quickfacts.census.gov/qfd/states/19/19181.html</a>)

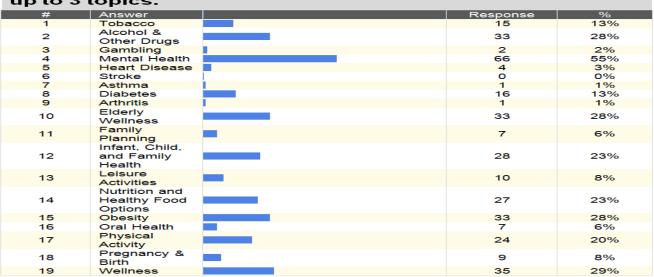
The <u>Mission</u> of Warren County Health Services is to: Improve the overall health of the population we serve through health promotion, disease prevention and education. The <u>Vision</u> of Warren County Health Services is: A community engaged and empowered to strive for their highest level health and wellbeing.

This project was assisted by four Iowa State University students who met by webinar and teleconference with the Public Health Administrator to begin to develop a community survey, flyers to promote the survey and a presentation to present to the public during the Community Health Needs Assessment (CHNA) and Health Improvement Plan (HIP) meetings. The administrator and the students met a total of four times during the months of October, November and December 2015. The survey was prepared and put out to the public on December 1, 2015. We invited many of our partners to place the survey on their websites and also had paper copies available at each City Hall in Warren County, every library in Warren County as well as at most of the medical clinics in our county. The survey ran from December 1 through December 31, 2015. We collected 121 community surveys.

The community surveys had representation from each area in our county except Cumming and Bevington. 47% of the surveys were from Indianola, the county seat in Warren County. The following table represents what those surveyed believed were the top 3 topics they considered needs/concerns in Warren County in the Promote Healthy Living area:



### 2. PROMOTE HEALTHY LIVING: Which 3 topics do you consider needs/concerns in Warren County? Please select up to 3 topics.



The following table represents the responses on the survey when asked What 3 topic do you consider needs/concerns in Warren County under the Prevent Injuries and Violence Management area:

### 3. PREVENT INJURIES & VIOLENCE MANAGEMENT: Which 3 topics do you consider needs/concerns in Warren County? Please select up to 3 topics.

#	Answer	Response	%
1	Brain Injury	14	12%
2	Disability	34	28%
3	Emergency Medical Services Trauma& System Development	48	40%
4	Violent & Abusive Behavior	78	65%
5	Suicide	38	32%
6	Occupational Health &Safety	18	15%
7	Motor Vehicle Crashes	53	44%
8	Falls	28	23%
9	Poisoning	1	1%
10	Drowning	3	3%
11	Other	10	8%

Other
mental health care
Dementia
Lack of mental health services
Emergency Preparedness - CPR, Trauma, First Responders
None
no response
County wide trash/yard waste drop off available on weekends
Bullying in schools/ social media
Mental Health



The ages of the participants ranges from 20-90 years with the highest number (25%) being in their 50's. 119 (98%) of the participants were Caucasian, 2 (1.65%) were of "other race" not identified. This is similar to our county population statistics yet additional non-white participation was hoped for. 23 of those surveyed were high school graduates, 98 had received some higher education. This is not the only population we hoped to collect survey responses from and will be seeking other ways to collect information from our target population, those who face significant day to day challenges to maintain a balanced structure of life.

We were not able to identify a population in our county who had significant health challenges other than the lack of oral health providers for those who have Medicaid for their insurance. We have lost some of our Medicaid provider resources for this service and many of this population must seek treatment outside of our county. There are times when transportation is a barrier to gaining access for this important preventative care. We will ask a subcommittee of the Warren County Health Coalition to consider addressing this issue if needed, in the mean time the WCHS I-Smile™ coordinator and staff continue to assist any residents to access oral health services.

Following the collection of the survey data, collection of various statistics from the web sources stated prior in this document we created a colorful and informative slide presentation for the Community health needs assessment meetings. Meetings were scheduled on 1/19 @ 3:30 pm when we had attendance of 18 with 11 different community partners represented; , 1/21 @ 5:30 pm with attendance of 8 with 4 community partners/agencies represented; 1/26 @ 2 pm with 17 in attendance representing 9 community partners and our final meeting for our health improvement planning was held 1/28 at 2:30 pm with 16 in attendance representing 10 community partners/agencies.

During the first three CHNA meetings the attendees were given the opportunity to make comments and present anything additional to the data included in the presentation. The presentation also included the six priorities identified by the Central Iowa Community Health Needs Assessment which is a CHNA created by the greater Des Moines hospitals in conjunction with the Polk, Dallas and Warren Public Health departments as well as the United Way organization. The attendees on 1/19 were given the Iowa Department of Public Health form used to identify information that describes the needs of the community. These forms were collected and collated. In meeting two, 1/21, we completed the SWOT (Strengths, Weaknesses, Opportunities, Threats) analysis as a group and encouraged all those in attendance to send additional information to the PH administrator prior to the next meeting. Meeting three on 1/26 began with reviewing the SWOT analysis and asking the members present to determine the community priorities for our health improvement planning. See the SWOT analysis attached to this report, Attachment A.

Determining the community priorities was a team process considering statistics presented in the original presentation, the aggregated community survey report, the SWOT analysis and the passions of those present in the room. The group was able to determine from the surveys and the Analyze Community Health Assets (IDPH Step 4 of CHNA&HIP Guide) there were some gaps in the population of Warren County related to the knowledge of the services that are available in our communities. Based on the numerous responses of services available but answered in many surveys as "not available" we identified the single most important item on our list to be to consider how we can become much more effective communicators with those residing in our county.



The next priority identified by this group was the need for additional mental health providers to serve all ages in our County. The following table from countyhealthrankings.org identifies the statistical data used to support the community members impression this was a need in our county:

Ratio of population: provider in Warren County

Provider Type	Warren County Ratio –	State of Iowa Ratio
	Population : Provider	
Primary Care Physician	1675:1	1375:1
Dentist	3156:1	1670:1
Mental Health Provider	4303:1	904:1

This priority was also clearly identified on several of the community surveys, the health assets lists and the SWOT analysis.

The third priority identified by this group was the need for increased food security and access to healthy foods. The statistic the attendees used for development of this priority included this data from the countyhealthrankings.org site.

	Warren County	lowa
Access to healthy foods	30%	39%

Although our poverty rates are lower than the state average, including the number of children participating in the free and reduced lunch plans, the members in the meeting are those passionate and involved with hunger prevention programs in Warren County and I believe those participating in creating the community health improvement plan feel that if any single child in Warren County is hungry, the community needs to make this a priority and plan to eliminate that hunger. There was also data collected in the county survey indicating the residents in Warren County were not aware of all the free dinners sponsored by churches and organizations, the backpack programs in Warren County or the location of the food pantries available in Warren County.

Much of our discussion with when and how to address these issues and working on our Health Improvement Plan was around the reviving of the Warren County Wellness Coalition which has been initiated a few years ago with the Governor's Healthiest State Initiative; yet has been very inactive over the past year or so. The Public Health administrator and staff will work on this project and will assist in the development of subgroups to address the specific areas of our health improvement plan as indicated on the following pages.



Warren County		
Community Health Improvement Plan		
GOAL	Strategies	WHO and BY: ( date)
Explore ways to increase access to Mental Health providers within	Revive the Warren County Wellness Coalition and strive	
20 minutes or 30 miles of home.	to develop a Mental Health subcommittee who are or	
	have close relationships with Mental Health providers	
		WHO Jodene DeVault and BY: 6/1/16
	Request the Mental Health sub committee explore how	
	to communicate with providers outside of Warren	
	County regarding consideration of adding telehealth to	WHO Warren County Wellness Coalition/ Emmalee Bowlin and
	their practices.	BY: 7/1/16
	Attempt to create a "local" ICON which can be	
	consistantly displayed across all web sources to obtain	
	mental health sources avilable in and out of Warren	WHO Warren County Wellness Mental Health subcommittee and
	County.	BY: 12/1/16
	Explore options regarding creation of a 24/7 mobile crisis	
	team who can assist with evaluation of individuals in	
	crisis and help to determine appropriate	
	treatment/placement at the time of crisis.	WHO Eyerly Ball and BY: 12/1/16
	Work towards development of a 24/7 crisis helpline	
	strategy to "advertise" on websites, social media etc.	
	This may be just tapping into a resource that treatment	WHO Warren County Wellness Mental Health subcommittee
	centers already have available.	and BY: 12/1/16
	Seek collaboration between emergency room staff and	
	law enforcement to identify how increased	
	collaboration/assessment protocols could provide more	
	adequate treatment for those in crisis.	WHO WCWMH/ Mike Morrison and BY: 12/1/16
	Explore potential opportunities to offer Parent Child	
	Interaction Therapy training to current Warren County	
	mental health providers. Mapping the providers with	
	and without the training could be useful in planning.	WHO WCWMH subcommittee and BY: 12/1/16
	Develop a relationship with some businesses in Warren	
	County in an effort to promote employee assistance	
	programs particularly the counseling and mental health	
	products in each employee's plan (Providing a training or	
	information to employers) Civic, Faith Based, & Business	
		WHO Warren County Wellness Coalition and BY: 12/1/16
	Discuss opportunities with school administrations and	
	faith based leadership as to how we may be able to	
	collaborate and support their efforts for addressing	
	mental health issues in their respective environments.	WHO Roger Netsch and BY: 11/1/16



ncrease food security and Healthy food access in Warren County	Revive the Warren County Wellness Coalition and strive	
	to develop a subcommittee of those who have	
	knowledge about our current food security system and	
	are passionate about increasing opportunities and/or	
	communicating these opportunities to the communities	
	in our County.	WHO Alli Zuel/ WCWC and BY: 5/1/16
	Collaborate with cities/councils/churches to identify the	
	number of community gardens that are available, how	
	they are managed and who may be able to enjoy the	
	produce from the gardens with the objective being to	
	identiy additional sources of healty foods for families.	
	identify duditional sources of ficulty roods for families.	WHO Emily Roush/ Alli Zuel and BY: 6/1/16
	Attempt to engage Master gardners, ISU extension	
	office, Indianola Park Friends and other groups who	
	currently provide community education on gardening to	
	the public to consider providing classes about	
	"Apartment Gardening" to provide families with another	
	source of healthy foods.	WHO Emily Roush and BY: 9/1/16
	Provide education to community members, with a focus	
	on those on supplemental nutrition assistance program	
	(SNAP), on how to make their SNAP dollars go further by	
	purchasing healthy foods; how to create quick and easy	
	freezer meals and crockpot meals so they have a quick	
		WHO Denise Boozel/ ISU Ext/Outreach and BY: 10/1/16
	and hearthy choice for their family father than fast food.	date)
	Develop a flyer identifying all known food sources in	
	Warren County to post in apartment buildings,	
	laundromats, libraries, churches and other community	
	locations so those who have a need for food can be	
	aware of where/how to access these resources.	WHO Austine Nelson (Emmalee's Intern) and BY: 4/1/16
	Collaborate with a grocery store in Warren County who	
	would consider altering the products they have available	
	in the check out aisles to incorporate healthier choices.	
	,	WHO Denise Boozel and BY: 12/1/16
	Disccuss the opportunites for vending machine changes	
	for a Warren County businesses in order to affect	
	employees making healthier snack choices while	
	working.	WHO Jodene DeVault and BY: 12/1/16
	Collaborate with backback programs in our county to	
	consider how the backpack programs can provide the	
	current level of service, without increasing costs, yet	
	increase the provision of some healthier options of the	
	foods distributed	WHO WOWC Food Security Subcommittee and BV: 12/1/16
	Seek to provide opportunities for those who may qualify	WHO WCWC Food Security Subcommittee and BY: 12/1/16
	for programs such as SNAP but do not have the	
	understanding of the application process, to be able to	
	contact Food Bank Association to complete the	
	application via phone or in person with some technical	MILIO Todono DoVoult, and DV 42/4/45
	assistance from Food Bank Association	WHO Jodene DeVault and BY: 12/1/16 (date)



Enhance the plan for communicating to those residing in our county	Revive the Warren County Wellness Coalition and strive	
regarding the resources available to serve our needs. During our	to develop a subcommittee of those who have	
survey process for CHNA, we identified there are many services	knowledge about marketing and effective	
available many who reside in our county may not be aware of.	communication strategies who will work on	
, , ,	development of a good communication plan all	
	community providers of service can tap in to.	WHO Emily Roush/Julie Fitzhugh and BY: 9/1/16
	Seek to remove competitive barriers between	
	businesses to work together towards a healthier	
	community and seek their input on methods they have	
	found to be the best to communicate with their	
	clientele.	WHO WCWC Communication subcommittee and BY: 12/1/16
	Seek to utilize the members attending the Warren	
	County Wellness Coalition as "Resource Center" and	
	encourage the members to share information learned at	
	the meeting with those they serve or those who may	
	come in contact with	WHO WCWC / Jodene and BY: 12/1/16
	Consider utilizing the local Public Health department as	
	a central point of contact for those who need assistance	
	and don't know who to call. PH has the expertise to be	
	able to help individuals navigate through the maze of	
	getting connected with who may be able to serve their	
	need with the consumer always making the final choice.	
	(Attempt to receive funding from United Way within 5	
	years)	WHO Jodene DeVault and BY: 12/1/16

Overall, the process in Warren County involved a larger than expected group of community partners who demonstrated their passion to serve those in our county throughout this process. I believe we left our last meeting with expectations from each other to continue in the pursuit of health and wellness in our county, not as individual agencies but as a united team of individuals, agencies and community organizations who can accomplish many things by working together and encouraging many to assume various roles in this process. We are looking forward to a happier and healthier Warren County!



#### Attachment A: Warren County SWOT Analysis

#### **SWOT WORKSHEET**

SWOT is an examination of a group's internal strengths and weaknesses, as well as the environment's opportunities and threats. It should be used in the beginning stages of decision-making and strategic planning in light of the vision and mission statements which the planning group has established.

**Strengths:** What are the community's particular strengths? Do you do something particularly unique? What could be an asset in developing objectives for your plan?

**Weaknesses:** What is your community lacking? What do others seem to accomplish that you cannot? What could limit your community health planning efforts?

Potential Internal Strengths	Potential Internal Weaknesses
1. Many Workout Centers/YMCA	1. Lack of workout centers South of Hwy 92
2. Food Pantry's/Food resources	2. Transportation
3. Resource lists available	Lack of awareness of resources; lack of good communication to our general public
4. Multiple Coalitions	4. Treatment for Mental Health
Active ministerial associations in our communities with local mission outreach	Continued need for additional food resources in some communities

lowa Department of Public Health CHNA&HIP Guide February 2015 Step 4: IDENTIFY INFORMATION/DATA THAT DESCRIBES THE NEEDS OF THE COMMUNITY



#### **SWOT WORKSHEET**

Opportunities: What is happening in your community that could provide opportunities?

**Threats**: What is happening that could pose threats to the process or your goals?

Datantial External Opportunities	Potential External Threats
Potential External Opportunities	
1. Coalitions of various kinds	1. Sustainability of coalitions
2. Alternative activities for youth	2. Events (Alcohol related)
3. Culturally diversification of population	3. Culturally diversification of population
4. Economic Development	4. Losing individuality as a community with Polk/Des Moines moving ever closer
5.	5. Lack of transportation to meet resident needs

Iowa Department of Public Health CHNA&HIP Guide February 2015 Step 4: IDENTIFY INFORMATION/DATA THAT DESCRIBES THE NEEDS OF THE COMMUNITY